

RISE ACADEMY JAMAICA

TERMS & CONDITIONS

Effective Date: September 14, 2026

Last Updated: September 7, 2026

INTRODUCTION

These Terms & Conditions ("Terms") govern your access to and use of the Rise Academy website, services, programs, online learning materials, digital resources, classes, communications, and related services (collectively, the "Services").

Throughout these Terms, "Rise Academy," "we," "us," and "our" refer to Rise Academy. "Student," "you," and "your" refer to any person who accesses our website, submits a registration, purchases or enrolls in a program, participates in a class, or otherwise uses our Services.

By accessing or using the Rise Academy website, submitting a registration, purchasing a program, creating an account, or participating in our Services, you agree to be bound by these Terms and our applicable policies.

If you do not agree to these Terms, you must not use the Rise Academy website or Services.

ABOUT RISE ACADEMY

Rise Academy provides online tutoring, academic support, examination preparation, educational programs, learning resources, and related educational services.

Our programs may include preparation and support for examinations and qualifications including, but not limited to:

- * GED
- * CXC/CSEC
- * Mathematics
- * Reading and Language Arts
- * Science
- * Social Studies
- * Other academic subjects or programs offered by Rise Academy

Rise Academy may add, modify, suspend, or discontinue programs, services, features, schedules, or resources where reasonably necessary.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

ELIGIBILITY

You must provide accurate, complete, and current information when registering for or using Rise Academy Services.

Rise Academy reserves the right to determine whether an applicant is eligible for a particular program.

Submission of a registration form:

- * does not guarantee acceptance;
- * does not constitute completed enrollment;
- * does not guarantee a place in a program; and
- * does not create an obligation for Rise Academy to provide Services until the applicable registration, approval, enrollment, and payment requirements have been satisfied.

Where a student is under the age of majority or otherwise requires the involvement of a parent or legal guardian, the parent or guardian may be required to provide consent, information, authorization, or payment.

REGISTRATION AND APPROVAL

Prospective students may be required to complete a Rise Academy registration form before enrollment.

All registration information must be accurate and complete.

Rise Academy may:

- * review registration information;
- * request additional information;
- * approve or decline a registration;
- * cancel an incomplete registration;
- * determine that a student is unsuitable for a particular program where reasonably necessary; or
- * offer an alternative program or future intake where appropriate.

A student should not assume that registration has been approved unless they receive an official communication from Rise Academy confirming approval.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

Rise Academy may contact the applicant using the contact information provided during registration.

ENROLLMENT

A student's enrollment is not considered complete solely because a registration form has been submitted or approved.

Enrollment may require:

1. submission of a registration;
2. approval by Rise Academy;
3. selection or purchase of the applicable Pricing Plan;
4. successful completion of the required payment;
5. acceptance of applicable policies and terms; and
6. completion of any additional enrollment requirements communicated by Rise Academy.

A student's place in a program is subject to the applicable enrollment and payment requirements.

Rise Academy reserves the right to limit enrollment based on program capacity, scheduling, operational requirements, or other reasonable considerations.

FEES AND PAYMENT

The fees applicable to each program will be communicated through the Rise Academy website, registration process, Pricing Plan, quotation, invoice, checkout process, or other official Rise Academy communication.

Where a program is offered through a payment plan, the student or responsible payer agrees to pay the required registration fee, recurring payments, installments, or other applicable charges according to the selected plan.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

The student or responsible payer is responsible for ensuring that:

- * payment information is accurate;
- * sufficient funds are available where applicable;
- * scheduled payments are made when due; and
- * any payment issues are addressed promptly.

Failure to make required payments may affect enrollment, access to Services, access to program materials, or continued participation, subject to the applicable payment terms and policies.

Rise Academy reserves the right to take reasonable steps to recover outstanding amounts where payment obligations remain unpaid.

PRICING PLANS AND RECURRING PAYMENTS

Certain Rise Academy programs may be offered through recurring or installment-based Pricing Plans.

By purchasing a Pricing Plan, the purchaser authorizes payment according to the terms displayed during the applicable checkout process.

The purchaser is responsible for reviewing the Pricing Plan before completing the purchase, including:

- * the total cost;
- * registration or initial fees;
- * recurring payment amounts;
- * payment frequency;
- * number of payments;
- * applicable start and end dates; and
- * any other material terms presented during checkout.

Where recurring payments are applicable, payment processing may continue according to the agreed payment schedule unless the plan is cancelled or otherwise terminated in accordance with the applicable terms and policies.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

REFUNDS, CANCELLATIONS AND PAYMENT ISSUES

Refunds, cancellations, withdrawals, payment disputes, and related matters are governed by the applicable Rise Academy policies.

The existence of a separate Refund & Cancellation Policy does not remove the student's obligation to comply with the payment terms accepted during enrollment.

Requests for refunds or cancellations must be submitted using the method specified by Rise Academy.

Rise Academy reserves the right to assess refund or cancellation requests based on the applicable policy and the circumstances of the request.

****Please review the Rise Academy Refund & Cancellation Policy for complete details.****

STUDENT ACCOUNTS AND ACCESS

Students may be required to create or use an account to access Rise Academy Services.

Students are responsible for:

- * maintaining the security of their account;
- * protecting their login information;
- * ensuring that unauthorized persons do not access their account; and
- * notifying Rise Academy of suspected unauthorized access where applicable.

Student access is personal to the enrolled student.

Students must not:

- * share their account credentials;
- * allow another person to access paid student content using their account;
- * transfer access to another person; or
- * use another student's account.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

Rise Academy may suspend or restrict access where we reasonably believe that unauthorized access, account sharing, misuse, or a breach of these Terms has occurred.

ONLINE LEARNING AND TECHNOLOGY REQUIREMENTS

Rise Academy provides online educational services. Students are responsible for maintaining reasonable access to the technology required to participate.

This may include:

- * a suitable computer, tablet, or other compatible device;
- * reliable internet access;
- * access to required online platforms;
- * access to email;
- * Google Classroom, Google Meet, or other platforms used by Rise Academy; and
- * any required educational materials.

Rise Academy is not responsible for interruptions caused by:

- * the student's internet connection;
- * the student's device;
- * software problems on the student's device;
- * third-party service outages;
- * power interruptions;
- * technical problems outside Rise Academy's reasonable control; or
- * failure by the student to maintain access to required technology.

Students are responsible for testing their access before scheduled classes where reasonably possible.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

LIVE CLASSES AND ATTENDANCE

Students are expected to attend scheduled classes associated with their enrolled program.

Students are responsible for:

- * arriving on time;
- * participating appropriately;
- * monitoring their class schedule;
- * reviewing communications relating to schedule changes;
- * checking relevant learning platforms; and
- * notifying Rise Academy where an absence or participation issue is anticipated.

Missing a live class does not automatically entitle the student to:

- * a refund;
- * an additional class;
- * an individual replacement session; or
- * an extension of the program.

Any academic support provided following an absence will be subject to the applicable program structure and Rise Academy's policies.

Rise Academy may modify class schedules where reasonably necessary. Students will be informed of significant changes using the contact information or learning platforms available.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

STUDENT CONDUCT

Students must behave respectfully and appropriately while participating in Rise Academy Services.

Students must not engage in conduct that:

- * disrupts classes;
- * harasses, threatens, intimidates, or abuses another person;
- * discriminates against another person;
- * interferes with another student's learning;
- * intentionally disrupts online platforms or systems;
- * involves inappropriate, offensive, or unlawful content;
- * compromises the privacy or safety of another person; or
- * otherwise interferes with the reasonable operation of Rise Academy Services.

Rise Academy may take reasonable action in response to inappropriate conduct, including:

- * issuing a warning;
- * restricting participation;
- * temporarily suspending access; or
- * terminating enrollment where the circumstances warrant such action.

Serious or repeated misconduct may result in removal from a program.

ACADEMIC RESPONSIBILITY AND INTEGRITY

Rise Academy provides educational support, tutoring, instruction, practice opportunities, and examination preparation.

Students remain responsible for their own:

- * participation;
- * attendance;
- * study;
- * assignments;
- * preparation;
- * examination registration;
- * examination attendance; and
- * academic performance.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

Students must complete academic work honestly.

Students must not submit another person's work as their own or use Rise Academy resources in a manner that constitutes academic dishonesty.

Rise Academy may provide guidance and support, but does not guarantee that a student will achieve a particular examination score, qualification, grade, admission decision, academic outcome, or other result.

EXAMINATIONS AND EXTERNAL ORGANIZATIONS

Rise Academy is an independent educational service provider unless expressly stated otherwise.

Rise Academy is not responsible for decisions, policies, schedules, fees, examination requirements, results, or actions of external examination bodies, educational institutions, government agencies, or other third parties.

Students are responsible for ensuring that they understand and comply with the requirements of the applicable examination or qualification.

Participation in a Rise Academy program does not guarantee:

- * passing an examination;
- * achieving a particular score;
- * receiving a qualification;
- * admission to an institution; or
- * any specific academic or professional outcome.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

PROGRAM MATERIALS AND LEARNING RESOURCES

Rise Academy may provide students with access to educational materials including:

- * Learning Packs;
- * Concept Guides;
- * Worked Examples;
- * Guided Practice;
- * Independent Practice;
- * Retrieval Quizzes;
- * Mastery Checks;
- * Exam Strategy materials;
- * videos;
- * worksheets;
- * presentations;
- * digital resources; and
- * other educational content.

These materials are provided for the enrolled student's personal educational use in connection with the applicable Rise Academy program.

Students may not reproduce, distribute, sell, publish, share, upload, or commercially exploit Rise Academy materials without prior written permission.

Additional rules relating to ownership and permitted use are contained in the Rise Academy Intellectual Property Policy.

INTELLECTUAL PROPERTY

Unless otherwise stated, the Rise Academy website, brand, name, logo, educational content, learning materials, designs, text, graphics, videos, resources, and other proprietary materials are owned by or licensed to Rise Academy and are protected by applicable intellectual property laws.

Nothing in these Terms transfers ownership of Rise Academy intellectual property to a student, customer, website visitor, or other user.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

Students are granted a limited, personal, non-transferable, non-commercial right to access applicable materials for their own educational use while authorized to use the relevant Service.

This right may be withdrawn where access ends or where these Terms or applicable policies are breached.

****Please review the Rise Academy Intellectual Property Policy for further information.****

PRIVACY AND PERSONAL INFORMATION

Rise Academy may collect and process personal information necessary to:

- * manage registrations;
- * review applications;
- * communicate with students;
- * process payments;
- * provide educational Services;
- * manage student accounts;
- * administer programs;
- * provide customer support; and
- * comply with applicable legal or operational requirements.

By using Rise Academy Services, you acknowledge that your information may be processed in accordance with the Rise Academy Privacy Policy.

****Please review the Rise Academy Privacy Policy for complete information regarding the collection, use, storage, and protection of personal information.****

RISE ACADEMY JAMAICA TERMS & CONDITIONS

COMMUNICATIONS

By registering for or using Rise Academy Services, you may receive communications relating to:

- * registration;
- * approval decisions;
- * enrollment;
- * payments;
- * invoices;
- * classes;
- * schedules;
- * program access;
- * assignments;
- * student support;
- * policy updates; and
- * other information necessary to provide the Services.

Students are responsible for ensuring that their contact information remains current.

Rise Academy is not responsible for a student's failure to receive communications due to incorrect, outdated, inaccessible, or improperly monitored contact information.

THIRD-PARTY PLATFORMS

Rise Academy may use third-party platforms and services to provide or support aspects of its Services.

These may include:

- * Google Classroom;
- * Google Meet;
- * payment service providers; and
- * other technology platforms used in connection with Rise Academy Services.

Use of third-party platforms may also be subject to the terms, conditions, and privacy policies of those providers.

Rise Academy is not responsible for the independent operation, availability, policies, or actions of third-party platforms beyond our reasonable control.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

SUSPENSION OR TERMINATION OF ACCESS

Rise Academy may suspend or terminate access to Services where reasonably necessary, including where a student:

- * provides false or misleading information;
- * fails to meet applicable payment obligations;
- * engages in serious or repeated misconduct;
- * shares unauthorized access;
- * misuses Rise Academy materials;
- * violates intellectual property rights;
- * disrupts Services; or
- * otherwise materially breaches these Terms or applicable policies.

Where appropriate, Rise Academy may provide notice or an opportunity to resolve an issue before taking further action.

Termination or suspension does not automatically eliminate outstanding payment obligations.

CHANGES TO PROGRAMS, SERVICES OR TERMS

Rise Academy may update, modify, improve, reschedule, or change aspects of its Services where reasonably necessary.

We may also update these Terms from time to time.

The most current version will be published on the Rise Academy website.

Where a significant change materially affects enrolled students, Rise Academy may provide additional notice where reasonably appropriate.

Continued use of the website or Services after updated Terms take effect may constitute acceptance of the revised Terms, to the extent permitted by applicable law.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

DISCLAIMER OF GUARANTEES

Rise Academy makes reasonable efforts to provide high-quality educational support and accurate learning resources.

However, education involves individual effort, circumstances, and variables outside our control.

Rise Academy does not guarantee:

- * examination success;
- * a specific grade or score;
- * completion of a qualification;
- * admission to an educational institution;
- * employment;
- * academic advancement; or
- * any other particular outcome.

Students remain responsible for their own participation and academic effort.

LIMITATION OF LIABILITY

To the extent permitted by applicable law, Rise Academy will not be liable for indirect, incidental, special, consequential, or similar losses arising from the use of, inability to use, or interruption of our Services.

Nothing in these Terms is intended to exclude liability that cannot legally be excluded under applicable law.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

FORCE MAJEURE AND EVENTS OUTSIDE OUR CONTROL

Rise Academy will not be responsible for delays, interruptions, or failures caused by circumstances reasonably outside our control.

Such circumstances may include:

- * natural disasters;
- * severe weather;
- * power failures;
- * internet or telecommunications outages;
- * platform outages;
- * public emergencies;
- * government action;
- * civil disturbances; or
- * other events beyond our reasonable control.

Where reasonably possible, Rise Academy may take steps to reschedule, modify, or otherwise continue Services.

GOVERNING LAW

These Terms shall be governed by and interpreted in accordance with the applicable laws of Jamaica, unless otherwise required by applicable law.

Any dispute relating to these Terms or Rise Academy Services shall be addressed in accordance with applicable Jamaican law and the appropriate legal processes.

SEVERABILITY

If any provision of these Terms is found to be invalid, unlawful, or unenforceable, the remaining provisions will continue in effect to the extent permitted by law.

RISE ACADEMY JAMAICA TERMS & CONDITIONS

ENTIRE AGREEMENT

These Terms, together with applicable Pricing Plan terms, registration requirements, program-specific terms, and Rise Academy policies, form part of the agreement governing the use of Rise Academy Services.

Where a specific policy applies to a particular matter, that policy should be read together with these Terms.

CONTACT INFORMATION

For questions regarding these Terms & Conditions or Rise Academy Services, please contact:

Rise Academy Jamaica
RiseAcademyJM@gmail.com
(876) 336-2810
www.RiseAcademyJM.com

ACKNOWLEDGMENT

By accessing the Rise Academy website, submitting a registration, completing enrollment, purchasing a Pricing Plan, creating a student account, or participating in Rise Academy Services, you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions and applicable Rise Academy policies.